



# EPB - RESIDENTIAL ELECTRIC How to Read Your Bill

**1** Billing Date: August 21, 2020 Page 1 of 2  
**1** Electric Power Acct: 102560738003400024954000237719 792  
**1** Customer Name: Margaret J. Roberts  
**1** Service Address: 1111 Southern Ave  
 Chattanooga, TN 37403  
**1** Rate Class: RESIDENTIAL ELECTRIC

**2** Summary of Account History  
**2** Balance Forward \$ 0.00

**3** Summary of New Charges  
**3** Electric Power 237.71  
**3** Total New Charges \$ 237.71

**4** Total Balance Due \$ 237.71  
**5** Payment Due Date Sep 05, 2020

**6** Important Messages  
**6** 5 WAYS TO START PREPARING YOUR HOME FOR WINTER WEATHER  
**6** 1 Use caulk to seal gaps around windows and door frames  
**6** 2 Clean your fireplace and chimney  
**6** 3 Seal ductwork and clean air ducts  
**6** 4 Schedule maintenance for your heating system  
**6** 5 Purchase and install a smart thermostat  
 If you follow these steps now, you'll have plenty of time to winterize your home, stay warm, and get more value from your energy usage.  
 EPB provides you electric service according to EPB's Rules and Regulations and the applicable EPB Rate Schedule. By accepting electric service from EPB, you agree to the terms of the EPB Rules and Regulations and the applicable Rate Schedule which may be revised at any time. Failure to comply with the Rules and Regulations or the applicable Rate Schedule may result in termination of your electric service. Please visit [www.epb.com](http://www.epb.com) for additional information.  
 If you have questions about your service, please call us at (423) 648-1270 (13372) or visit us at [www.epb.com](http://www.epb.com).

**7** Atrn: Remittance Processing  
**7** PO Box 182254  
**7** Chattanooga, TN 37422-7254

**8** Total Due By September 05, 2020 \$ 237.71  
**9** After Due Date Pay \$ 249.54

Amount Enclosed \$ \_\_\_\_\_  
 Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or eBill

102560738003400024954000237719 0

- 1** Basic information like billing date, account number, name, etc.
- 2** If you have a past due balance, it will be shown here as "balance forward."
- 3** Your total current charges.
- 4** Your total amount due.
- 5** Your payment due date for current charges.
- 6** The latest information on new programs, energy tips, and more.
- 7** Payment mailing address (if you're not using our pre-addressed envelope).
- 8** Your payment due date and amount owed by that date.
- 9** If you expect your payment to arrive after the due date, please pay this amount.

**10** Statement of Usage

Meter Number	601265
New KWH Meter Reading - Actual	08/20/2020 35547
Previous KWH Meter Reading - Actual	07/20/2020 33300
Total KWH Used This Period	2247

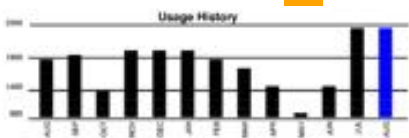
**11** Statement of Account History

Previous Balance	\$ 243.42
Payment Received 07/31/20	243.42CR
Balance Forward	\$ 0.00

**12** Statement of New Charges

Usage Charge	\$ 230.28
Outdoor Lighting 1 Light(s)	6.36
Solar Share Monthly ..... Qty: 1.00	5.00
Solar Share Credit Resl ..... Qty: 1.00	3.93CR
Total Current Charges	\$ 237.71
Total Due	\$ 237.71

**15** Outdoor Lighting 1 Light(s)  
**16** Solar Share Monthly ..... Qty: 1.00  
**17** Solar Share Credit Resl ..... Qty: 1.00



**14** Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	2247	\$ 230.28	\$ 7.43
Last Month	32	2264	\$ 236.24	\$ 7.38
Last Year	30	1750	\$ 185.68	\$ 6.18

CONTACT INFORMATION CHANGE:

New Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
New Email Address: \_\_\_\_\_  
Contact Phone Number: \_\_\_\_\_

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

Simply check this box to sign up for EBILL.

**10** Metering information. The difference between your present and previous readings equals your total energy use.

**11** Previous month's account history. Past due balances will be shown as "balance forward."

**12** Your current charges.

**13** Kilowatt hours used for each of the last 13 months.

**14** Detailed energy use section compares specific daily usage this month, last month and the same month last year.

**15** If you have an outdoor light on your property that you purchased from EPB, that monthly charge will appear here.

**16** If you participate in Solar Share, your monthly lease fee of \$5 per solar panel will appear here.

**17** If you participate in Solar Share, the credit for green power generated by your leased solar panels will appear here. This amount changes month-to-month based on the output of the community solar array.